



Polish your skills!



Join us for a

# Customer Relations Workshop

*Facilitated by Dennis Mills*

Sears Western States Training Coordinator

## **This course will cover**

- Initial contact
- The power of words
- Creating and maintaining a brand
- Conflict resolution
- Generating customer loyalty

June 20th

2:00 PM - 3:30 PM

Classroom 3

Mark Twain Hospital

Please register for this complimentary workshop by emailing [contact@calaveraslife.com](mailto:contact@calaveraslife.com) or by calling (844)VIA-GOLD

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